

Dear Silver Star Customer,

Silver Star will be upgrading its email system the evening of 01.19.2021 to enhance the reliability of the service. If you access your Silver Star email through an email application such as Outlook, you will not see any changes. If you login through Silver Star's website through the webmail page, you will notice a different layout and increased functionality. We look forward to providing you with exceptional email services.

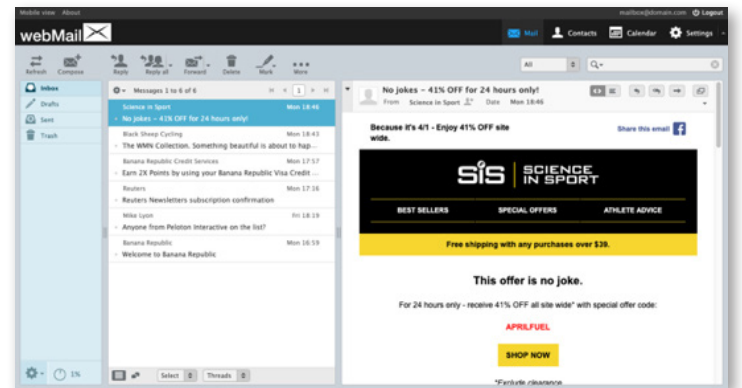
WEBMAIL ACCESS – allows you to retrieve your email wherever you have internet access.

Go to webmail.SilverStar.com

You will need to login with your email address (example: johndoe@SilverStar.com) and password.



Our webmail platform is built upon latest HTML5 standards and has full support for multiple platforms, including all mobile devices.

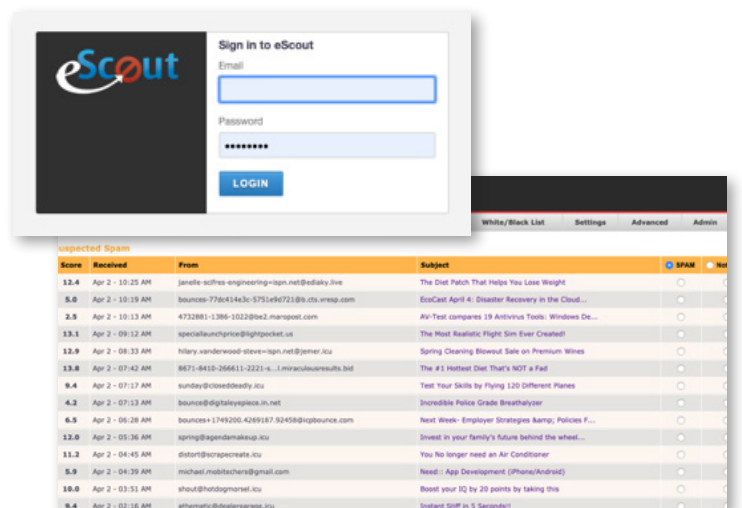


This upgrade includes eScout spam and virus filtering integrated into your webmail. eScout enables you to view and manage suspected spam, suspicious attachments, and viruses sent via email.

EScout SPAM AND VIRUS FILTERING

Go to e-scout.SilverStar.com

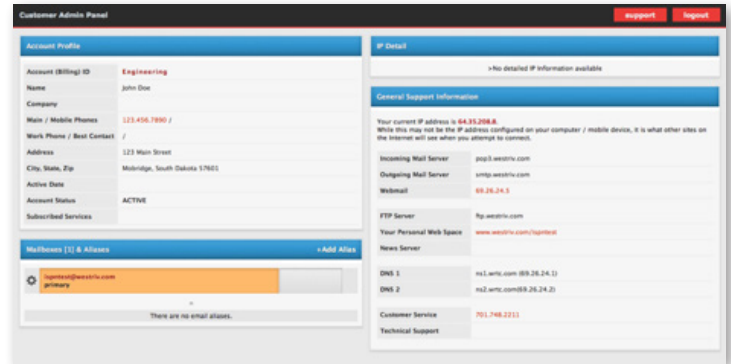
You will need to login with your username, email address and password.



CUSTOMER PANEL – allows you to customize your email account by changing your password as well as adding additional email accounts to your primary email account.

Go to custpanel.SilverStar.com

You will need to login with your full email address and your password.



HELPDESK SUPPORT – customer support you can rely on. A representative is available to assist you with any internet service issues. Contact Silver Star Customer Service at **877.883.2411** or via chat at **SilverStar.com**

Thank you,

The Silver Star Team