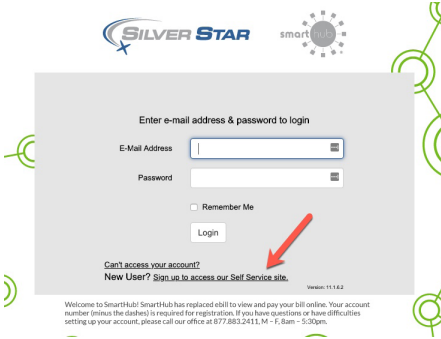




How To Register Your SmartHub Account (Web)

Step 1: From the SmartHub login screen, click on “Sign up to access our Self Service site”.



Step 2: Enter the following information:

- Your account number (found on your bill)
- Your last name or business name as it appears on your bill
- The email you want to use for your SmartHub account

Then click Submit

New User Registration

To register as a new user, please enter the following information.

Billing Account Number

Last Name or Business

E-mail Address

Confirm E-mail Address

Step 3: Enter the requested account information in order to verify your identity. Answers must match account information exactly.

Then click “Submit”

New User Registration

To register as a new user, please enter the following information.

Billing Account Number

Last Name or Business

E-mail Address

Confirm E-mail Address

Please answer the following about the account that you are trying to register in order to protect you against identity theft.

Security Question 1
 Birth Month And Day (MMDD) Answer

Security Question 2
 Mailing ZIP Code Answer

I'm not a robot

I accept the [Terms and Conditions](#)

Step 4: When successful, you'll get a notification like this.

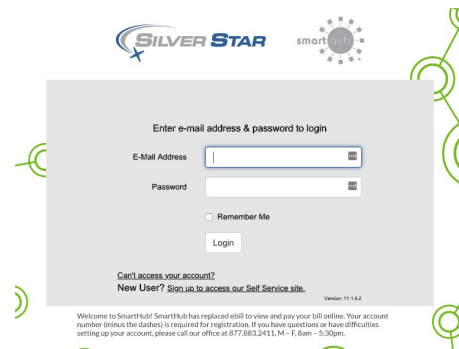
Congratulations!

Your registration is complete. You will receive an e-mail with a temporary password. Use it to login and change your password.

Step 5: Check your inbox for an email that will contain your temporary password you need to first login to your account.

Your temporary password is:

Step 6: Back on the login page, enter email and temporary password and click login.



Step 7: The first time you login, you'll be asked to change your password.

Please change your password

E-Mail Address

New Password [Password Strength:](#)

4-character minimum; 10-character maximum

Confirm Password

Step 8: Congratulations! You are now logged into SmartHub.

