

Silver Star Telephone Company, Inc. dba
SILVER STAR COMMUNICATIONS
104101 US Highway 89
P.O. Box 226
Freedom, WY 83120

WPSC PRICE SCHEDULE NO. 7 SHEET NO. 1
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Schedule of Regulations, Rates and Charges
applying to the provision of
Local Exchange Access Service
within the Local Exchange
operating territory of

Silver Star Telephone Company, Inc. dba
SILVER STAR COMMUNICATIONS

in the States of Wyoming and Idaho

as provided herein.

Exchanges

Alpine, Idaho
Alpine, Wyoming
Freedom, Idaho
Freedom, Wyoming

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STATE OF WYOMING

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LOCAL ACCESS SERVICE

EXPLANATION OF SYMBOLS

- (C) - To signify changed regulation
- (D) - To signify discontinued rate or regulation
- (I) - To signify increased rate or charge
- (M) - To signify matter relocated without change
- (N) - To signify new rate or regulation
- (R) - To signify reduced rate or charge
- (S) - To signify reissued matter
- (T) - To signify a change in text but no change in rate or regulation
- (Z) - To signify a correction in text

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LOCAL ACCESS SERVICE

1. Tariffs

1.1 Reference to Other Tariffs

Whenever reference is made in this Price Schedule to other tariffs of the Telephone Company, the reference is made to the tariffs in force as of the effective date of this Price Schedule and to amendments thereto and successive issues thereof. This Price Schedule cancels and supersedes all other tariffs or price schedules of the Company issued and effective prior to the effective date hereof.

1.2 Application of Price Schedule

- (A) This Price Schedule contains regulations, rates and charges applicable to the provision of Local Exchange Access Service as indicated on a Section by Section basis provided by Silver Star Telephone Company, Inc., to end users residing within the Wyoming exchange boundaries of Silver Star Telephone Company, Inc., as indicated on Exhibit 13.1, Area Exchange Map.
- (B) The provision of Local Exchange Access Service by the Telephone Company as set forth in this Price Schedule does not constitute a joint undertaking with the end user or customer for the furnishing of any service.

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LOCAL ACCESS SERVICE

2. Definitions

Certain terms used herein are defined as follows:

Access Line: The circuit with one termination at the Central Office and the other termination at the protector of the end user's designated premise.

Access Service Order or End User Service Order Charge: A charge for preparing the order to connect, install, rearrange, move or repair Telephone Company facilities for the end user.

Additional Listing: Any listing of a name or other authorized information in connection with an end user's telephone number in addition to the end user's entitled directory listing for Local Access Switching Service.

Applicant: The residential or business end user making application to the Company for Local Exchange Access Service, or other services as are defined herein.

Authorized User: A person, firm or corporation (other than the end user) on whose premises a Local Exchange Access Service is located and who may communicate over such service in accordance with the terms of this Price Schedule.

Automatic Dialing and Announcement Device: A device which dials telephone numbers it has been programmed to dial and plays a recorded message when a call is answered. There are two (2) types of automatic dialing and announcement devices: those used for solicitation calls and those used for non-solicitation calls.

Business Day: The term "Business Day" denotes the time of day that the Telephone Company is open for business. Generally, Monday through Friday.

Call: An end user attempt for which the complete address code (i.e., 0-, 0+, 1, 911, 7 digits, or 10 digits) is provided to the serving dial tone office.

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LOCAL ACCESS SERVICE

2. Definitions (cont'd)

Cancellation Charge: A charge determined at the time of cancellation to recover the cost of Telephone Company expenses and unrecoverable materials (either used or depreciated) or a minimum of one (1) month charge for the service ordered, whichever is higher.

Central Office: The Telephone Company switching system where Local Exchange Common Line Access Service loops are terminated for purposes of interconnection to each other and to trunks. This is also the place and/or machine that executes the switching of Local Exchange Switched Access Service and toll switching.

Change Charge: A charge for including end user requested changes on the Access Service Order after it had initially been submitted to the Telephone Company.

Channel(s): An electrical or photonic, in the case of fiber optic based transmission systems, communications path between two (2) or more points of termination.

Commission: The term "Commission" denotes the Wyoming Public Service Commission.

Common Line/Class of Service: Any basic service line terminated on a central office switch.

Company: The term "Company" or "Telephone Company" denotes Silver Star Telephone Company, Inc. dba Silver Star Communications.

Contract: The agreement between an end user and the Company under which service and facilities are furnished in accordance with the applicable provisions of this Price Schedule.

Cost: The cost of labor, materials and engineering which includes appropriate amounts to cover the Company's general operating and administrative expenses.

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LOCAL ACCESS SERVICE

2. Definitions (cont'd)

Customer: Any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity, other entity, or organization which subscribes to the services offered under the Company's interstate or intrastate access tariff, including both Inter-exchange Carriers (IXCs) and End Users. Only End Users are provided Local Exchange Access Service under this Price Schedule.

Customer Trouble Report: An oral or written report from an end user of telephone service relating to a service affecting defect or a condition which prevents that end user from placing or receiving communications of satisfactory quality.

Detail Billing: The listing of each message and/or rate element for which charges to an end user are due on a bill prepared by the Telephone Company.

Directory Listing: A publication in the Company's alphabetical directory of information relative to an end user's name or other identification and telephone number.

Drop Wire: That portion of a circuit between the pole line or cable distributing point and the building in which the station is located.

Emergency: A situation which exists when serious sickness or public safety is involved.

End Office Switch: A local Telephone Company switching system where Telephone Exchange Service and user station loops are terminated for purposes of interconnection to trunks and other end user station loops.

End User: The term "End User" means any subscriber of a Local Exchange Access Service that does make such service available to others, directly or indirectly for the purpose of reselling interstate, intrastate or local exchange access services.

Entrance Facilities: Facilities extending from the point of entrance on private property to the premises on which service is furnished.

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LOCAL ACCESS SERVICE

2. Definitions (cont'd)

Exchange: The term "Exchange" denotes a unit, established by the Telephone Company for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area.

Exchange Area(s): The territory served by an Exchange.

Extension Line: A circuit connecting a primary access line which ends at one protector to an extension access line which ends at an extension protector, both serving the same end user and utilizing the same telephone number. Extension lines may be provided as premise extensions or as off premise extensions as defined herein.

Facilities: All the plant and equipment of the Company owned, operated, licensed, used, controlled, furnished or supplied for or by the Company, including any construction work in progress allowed by the Commission.

FCC: Federal Communications Commission

Flat Rate Service: Local exchange access service furnished at a fixed monthly charge.

First-Come First-Served: First-come first-served shall be based upon the received time and date stamped by the Telephone Company on complete and accurate end user orders which allow the Telephone Company to initiate its ordering process. Inaccurate or incomplete end user orders shall not be deemed to have been received until such time as the end user corrects such inaccuracies and/or omissions. The end user shall not be penalized for any delay in the Telephone Company review process beyond 24 hours of receipt. Once having been advised of the errors and/or omissions, any delay in correction on the part of the end user shall be added to the received time and date. As facilities and/or equipment become available, end users will be provided service in the order of the earliest received time and date when practical, subject to grouped construction projects.

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LOCAL ACCESS SERVICE

2. Definitions (cont'd)

Immediately Available Funds: The term "Immediately Available Funds" denotes a corporate, business or personal check drawn on a bank account and funds which are available for the use by the receiving party on the same day on which they are received and include U.S. Federal Reserve bank wire transfers (where available), U.S. Federal Reserve notes (paper cash), U.S. coins, U.S. Postal Money Orders and Cashiers Checks.

Individual Case Basis: The term "Individual Case Basis (I.C.B.)" denotes a condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this Price Schedule are developed based on the circumstances in each case.

Installation Charge: A non-recurring charge made either prior to or at the time of the installation of local exchange access service, in addition to Access Service Order Charges and other applicable charges for use of telephone facilities.

Line Connection Charges: A charge made to an end user for the purpose of reimbursing the Telephone Company for a portion of the cost involved in end user initiated connecting or rearranging of telephone facilities at the Telephone Company central office.

Local Call: A call made on a local rate basis between two (2) or more end users within an exchange calling area.

Local Calling Area: The area, consisting of one or more exchange serving areas, where an end user of local exchange access service may make local or EAS calls without a toll charge.

Local Exchange Access Service: Communications service within a local calling area provided by the Company in accordance with the provisions of the Company's Local Exchange Access Service Price Schedule.

Measured Service: Reduced rate, limited communications service which provides access to 911, 0+ and 0- calling and a specified number of local and EAS calling minutes.

Message: The term "Message" denotes a "call" as defined above.

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LOCAL ACCESS SERVICE

2. Definitions (cont'd)

Mobile Home Park: A tract of land designed for the parking of mobile homes.

Move Charge: See Rearrangement Charge.

NECA: National Exchange Carrier Association, Inc.

Non-Recurring Charge: A one-time charge associated with installations, rearrangements, connections, certain repairs, and charges that are in addition to recurring monthly service charges.

Off-hook: The active condition of Switched Access or a Local Exchange Common Line Service.

On-hook: The idle condition of Switched Access or a Local Exchange Common Line Service.

Point of Termination: The point of demarcation (protector) within the end user designated premises at which the Telephone Company's responsibility for the provision of Local Exchange Access Service ends.

Premises: The buildings, portion or portions of a building on continuous property used and/or occupied by the end user in the conduct of his/her business or as a residence. Where floor space in adjoining building is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the end user who uses and occupies such continuous floor space is concerned. The two buildings otherwise are considered as separate buildings.

Premise Extension Service: Premise Extension Service provides the end user with the ability to have two (2) or more terminations on a single local exchange access service both of which are on the same Premises or as an off-premise extension where the second termination is located on non-contiguous property.

Rearrangement Charge: A charge for rearranging or moving Telephone Company facilities on the end user premises.

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LOCAL ACCESS SERVICE

2. Definitions (cont'd)

Recurring Charge: The normal monthly charges for the Local Exchange Access Services offered under this Price Schedule.

Registered Equipment: The term "Registered Equipment" denotes the customer's premises equipment which complies with and has been approved within the Registration Provision of Part 68 of the FCC's Rules and Regulations.

Repair Charge: (Maintenance Visit): A charge to repair Telephone Company facilities on the end user premises that were damaged either accidentally or intentionally.

Shortage of Facilities or Equipment: A condition which occurs when the Telephone Company does not have appropriate cable, switching capacity, bridging or multiplexing equipment, etc., necessary to provide the Local Exchange Access Service requested by the end user.

Subdivision: The creation or division of a lot, tract, parcel or other unit of land for the immediate or future purpose of sale, building development or redevelopment for residential, recreational, industrial, commercial or public uses, per W.S. 18-5-302. Exceptions to this definition are contained in Chapter 4 of the Lincoln County Land Use Regulations and include, but are not limited to, divisions of land created as: a single gift or sale to the landowner's immediate family; created by eminent domain or court order; land sold to the state of Wyoming; creation of cemetery lots; a "cluster development (pursuant to W.S. 18-5-402); or parcels larger than 35 acres.

Subject on Availability of Equipment: The term "Subject to Availability of Equipment" denotes the equipment in question is installed, in operating condition, and has the required capacity available in the end office of the Telephone Company.

Temporary Service: Local Exchange Access Service definitely known to be required for a short period of time, such as service provided for contractors or owners for use during construction of a building, sales campaign, athletic contests, conventions, fairs, circuses, etc.

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LOCAL ACCESS SERVICE

2. Definitions (cont'd)

Termination of Service: A charge applied under certain conditions when a contract for service is terminated by the end user before the expiration of the initial contract period.

Underground Service Connection: An end user's drop wire which is run underground from a pole line or an underground distributing cable.

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LOCAL ACCESS SERVICE

3. General Regulations

3.1 Undertaking of the Telephone Company

3.1.1 Scope

- (A) The Company does not undertake to transmit messages under this price schedule.
- (B) The Company shall be responsible only for the installation, operation and maintenance of the services it provides.
- (C) The Company will, for maintenance purposes, test its services only to the extent necessary to detect and/or clear troubles on its own systems or systems under its immediate control.
- (D) Services are provided 24 hours daily, seven (7) days per week, except as set forth in other applicable sections of this Price Schedule.
- (E) The Company does not warrant that its facilities and services meet standards other than those set forth in this Price Schedule, or those as required by State or Federal Law.

3.1.2 Limitations

- (A) The end user may not assign or transfer the use of services provided under this Price Schedule; however, where there is no interruption of use or relocation of the services, such assignment or transfer may be made to:
 - (1) another end user, whether an individual, partnership, association or corporation, provided the assignee or transferee assumes, in writing, all outstanding indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, subject to notification of the Company if any; or

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LOCAL ACCESS SERVICE

3. General Regulations

3.1 Undertaking of the Telephone Company (cont'd)

3.1.2 Limitations (cont'd)

(2) a court-appointed receiver, trustee or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of minimum period and the termination liability applicable to such services, if any.

(B) In all cases of assignment or transfer, the written acknowledgment of the Telephone Company is required prior to such assignment or transfer which acknowledgment shall be made within fifteen (15) days from the receipt of notification. All regulations and conditions contained in this Price Schedule shall apply to such assignee or transferee. The assignment or transfer of services does not relieve or discharge the assignor or transferrer from remaining jointly or severally liable with the assignee or transferee for all long distance toll existing prior to the time of the assignment or transfer, unless other specific arrangements have been made.

(C) The installation and restoration of services shall be provided on a first-come first-served basis. The restoration of services shall be in accordance with Part 64, Subpart D, Appendix A, of the FCC's Rules and Regulations, which specifies the priority system for such activities.

3.1.3 Liability

(A) The Telephone Company's liability, if any, for its willful misconduct is not limited by this Price Schedule. With respect to any other claim or suit, by an end user or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions of (B) through (G) following, the Company's

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LOCAL ACCESS SERVICE

3. General Regulations

3.1 Undertaking of the Telephone Company (cont'd)

3.1.3 Liability (cont'd)

Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the end user under this Price Schedule as a Credit Allowance for a Service Interruption.

- (B) The Company shall not be liable for any act or omission of any other carrier, vendor, or third party providing a portion of a service, nor shall the Telephone Company for its own act or omission hold liable any other carrier, vendor or third party providing a portion of a service.
- (C) The Company is not liable for damages to the end user's premises directly resulting from the installation and removal of telephone equipment and associated telephone wiring, requested by the customer.
- (D) The Company shall be indemnified, defended and held harmless by the end user against any claim, loss or damage arising from the end user's use of services offered under this Price Schedule, involving:
 - (1) claims for libel, slander, invasion of privacy, or infringement of copyright arising from the end user's own communications;
 - (2) claims for patent infringement arising from the end user's acts combining or using the service furnished by the Company in connection with facilities or equipment furnished by the end user or customer, or;
 - (3) all other claims arising out of any act or omission of the end user in the course of using services provided pursuant to this Price Schedule.

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3. General Regulations

3.1 Undertaking of the Telephone Company (cont'd)

3.1.3 Liability (cont'd)

- (E) The Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere, electrical substation or switching station, power plants, or mines. The Telephone Company shall be indemnified, defended and held harmless by the end user or customer from any and all claims by any person relating to such end user's use of services so provided.
- (F) No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this Price Schedule.
- (G) The Company's failure to provide or maintain services under this price schedule shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Company, acts of God and other circumstances beyond the Company's reasonable control, subject to the Credit Allowance for Service Interruption as set forth below in Section 3.4.4.

3.1.4 Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Company's telephone exchange services, will provide to the end user upon reasonable notice services offered in other applicable sections of this Price Schedule at rates and charges specified therein.

3.1.5 Installation and Termination of Services

The services provided under this Price Schedule will: (A) include any entrance cable or drop wiring and wire or intrabuilding cable to that point where provision is made for termination of the Company's outside distribution network facilities at a suitable location inside an end user-designated premises and, (B) be installed by the

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3. General Regulations

3.1 Undertaking of the Telephone Company (cont'd)

3.1.6 Maintenance of Services

Company to such point of termination. Such point will not exceed 50 feet inside of a building or structure. The services and facilities owned by the Company and provided under this Price Schedule shall be maintained by the Company. The end user or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Company, other than by connection or disconnection to any physical interface means used, except with the prior written consent of the Company.

3.1.7 Changes and Substitutions

Except as provided for equipment and systems subject to FCC Part 68 Regulations at 47 C.F.R. Section 68, the Telephone Company may, where such action is reasonably required in the operation of its business:

- (A) Substitute, change or rearrange any facilities used in providing service under this Price Schedule, including but not limited to, (1) substitution of different metallic facilities, (2) substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities, (3) substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities, and (4) or Fiber Optic Cable.
- (B) Change minimum protection criteria, change operating or maintenance characteristics of facilities or change operations or procedures of the Company. The Company shall not be responsible if any such substitution, change or rearrangement renders any end user furnished services or equipment obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Company will provide reasonable notification to the end user in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics.

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3. General Regulations

3.1 Undertaking of the Telephone Company (cont'd)

3.1.8 Refusal and Discontinuance of Service

(A) The Telephone Company may discontinue service without prior notice:

- (1) if a condition immediately dangerous or hazardous to life, physical safety, or property exists;
- (2) upon order by any court, the Commission, or any other duly authorized public authority; or
- (3) if service was obtained fraudulently, under deceptive conditions or without the specific authorization of the Telephone Company.

The Company may terminate service if it has tried diligently to meet the notice requirements, but has been unsuccessful in its attempt to contact the end user affected.

(B) Unless the provisions of section 3.2.1(B) below apply, if an end user fails to comply with section 3.1.6 above or sections 3.2.2, 3.3.1, 3.3.4 or 3.4 below, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on seven (7) days written notice by U.S. Mail to the person designated by that end user to receive such notices of noncompliance, refuse additional applications for service and/or refuse to complete any pending orders for service by the non-complying end user at any time thereafter.

If the Company does not refuse additional applications for service on the date specified in the seven (7) days' notice, and the end user's noncompliance continues, nothing contained herein shall preclude the Company's right to refuse additional applications for service to the non-complying end user without further notice, subject to the Commission Rules and Regulations governing customer relations of telephone companies.

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3. General Regulations

3.1 Undertaking of the Telephone Company (cont'd)

3.1.8 Refusal and Discontinuance of Service (cont'd)

In the case of such discontinuance, all applicable charges, shall become due. If the Company does not discontinue the provision of the services involved on the date specified in the seven (7) days' notice, and the end user's non-compliance continues, nothing contained herein shall preclude the Company's right to discontinue the provision of the services to the non-complying end user without further notice.

- (C) When the Company has disconnected Local Exchange Access Service to an end user for non-compliance with this Price Schedule, the end user will be required to pay all unpaid charges prior to the reconnection of service, unless other arrangements have been made. In addition, the end user will be required to reapply after having been disconnected continuously for 30 calendar days. All end users that are disconnected for any period may be subject to the deposit requirements.

End users will be billed Access Order and Line Connection Charges when service is restored.

3.1.9 Limitations on the Discontinuance of Service

- (A) No end user will be given notice of discontinuance of service nor shall his/her service be discontinued if the unpaid bill is for services that are not set forth herein.
- (B) The Telephone Company will not discontinue service on any Saturday, Sunday or legal holiday recognized by the State of Wyoming, or after 12:00 noon on any Friday or any business day before any legal holiday, or at any time when the Telephone Company's business offices are not open for business, or from December 24 through January 2, inclusive. Service cannot be disconnected if the bill is less than \$50.00, unless the delinquency is greater than 60 days.

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3. General Regulations

3.1 Undertaking of the Telephone Company (cont'd)

3.1.9 Limitations on Discontinuance of Service (cont'd)

- (C) Telephone service will only be discontinued between the hours of 8:00 a.m. and 4:00 p.m.

- (D) The Company will postpone discontinuance of telephone service to an end user for 22 days from the date of a certificate by a licensed physician or public health official with medical training which states that discontinuance of service will aggravate an existing medical emergency or create a medical emergency for an end user, a member of the end user's family, or other permanent resident on the premises where service is rendered. This postponement will be limited to a single 30 day period, unless a waiver is granted by the Commission.

This notice or certificate of medical emergency must be in writing and show clearly the name of the person whose illness would be compounded by discontinuance of service, the nature of the medical emergency, and the name, title, and signature of the person giving notice of or certifying the medical emergency.

- (E) Where service is provided to a medical care facility, including a hospital, medical clinic with resident patients, or nursing home, notice of pending discontinuance will be provided to the Commission as well as to the end user. Upon written request from the Commission, a delay in discontinuance of service of no less than five (5) business days from the date of notice shall be allowed so that the Commission may take whatever steps are necessary to protect the interest of the resident patients.

3.1.10 Notification of Service-Affecting Activities

The Company will provide the end user reasonable notification of service-affecting activities that may occur in the normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or

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3.1 Undertaking of the Telephone Company (cont'd)

3.1.10 Notification of Service Affecting Activities (cont'd)

rearrangements, routine preventative maintenance and major central office or switching equipment change-out. Generally such activities are not individual end user service specific; they affect many end users' service. No specific advance notification period is applicable to repair or maintenance activities.

3.1.11 Provision and Ownership of Telephone Numbers

The Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Telephone Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business. Should it become necessary to make a change in such number(s), the Company will furnish, to the end user, 30 days' notice and explanation of the reason(s) for such change(s). Should a number change become necessary, the Company will provide number referral service (where available) free of charge for a period of six (6) months.

3.1.12 Provision and Ownership of Telephone Directories

The Company reserves the right of ownership of the telephone directories provided to end users as an aid to the use of telephone service. The Company will furnish to its end users, without charge, one directory per access line as a part of the local service charge.

3.1.13 Provision for Services to Disabled or Handicapped Persons (ADA)

The Company will make provisions for and comply with the communications access provisions of the Americans with Disabilities Act of 1990 (ADA).

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3. General Regulations

3.2 Use

3.2.1 Interference or Impairment

- (A) The characteristics and methods of operation of any circuits, facilities or equipment provided by other than the Telephone Company and associated with the facilities utilized to provide services under this Price Schedule shall not interfere with or impair service over any facilities of the Telephone Company, its affiliated companies, or its connecting and concurring carriers or customers involved in its services, cause damage to their plant, impair the privacy or any communications carried over their facilities or create hazards to the employees of any of them or the public.

- (B) Except as provided for equipment or systems subject to the FCC Part 68 Rules in 47 C.F.R. Section 68.108, if such characteristics or methods of operation are not in accordance with Section 3.2.1(A) above, the Telephone Company will, where practicable, notify the end user that temporary discontinuance of the use of a service may be required. However, where prior notice is not practicable, nothing contained herein shall be deemed to preclude the Company's right to temporary discontinuance, and the end user will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth below in Section 3.4.4 following is not applicable.

3.2.2 Unlawful Use

The service provided under this Price Schedule shall not be used for an unlawful purpose.

- (A) The Telephone Company may, by notice in writing, without incurring any liability, either suspend or terminate the service of an end user for any of the following reasons:
 - (1) use of foul or profane language over the service;

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3. General Regulations

3.2 Use

3.2.2 Unlawful Use (cont'd)

- (2) impersonation of another person with fraudulent intent;
- (3) making of nuisance calls over the service;
- (4) use of service by an end user in connection with a plan or contrivance to secure a large volume of calls to be directed to such end user at or about the same time, resulting in preventing, obstructing, or delaying the service of others;
- (5) abuse or fraudulent use of service which includes:
 - (a) the use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of an applicable charge;
 - (b) obtaining, or attempting to obtain, or assisting another to obtain, or attempting to obtain telephone service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment in whole or in part, of the established charge for such service;
 - (c) resale of any service provided by the Telephone Company, except as provided by the FCC and applicable state Commission Rules and Regulations;
- (6) use of the service in such a manner as to interfere with the service of other users;

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3. General Regulations

3.2 Use (cont'd)

3.2.2 Unlawful Use (cont'd)

- (7) use of the service for any purpose other than a means of communication;
- (8) making of nuisance calls over the service;
- (9) use of service by an end user in connection with a plan or contrivance to secure a large volume of calls to be directed to such end user at or about the same time, resulting in preventing, obstructing, or delaying the service of others;
- (10) use of service for unlawful purposes;
- (11) any other violation of regulations set forth in herein.

The Company may continue such suspension of service until all violations have ceased, or terminated the service without suspension of service or following suspension of service, and disconnect and remove any of its facilities from the end user's premises.

- (B) Service is furnished by the Company subject to the condition that it will not be used for any unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, and secures proper legal orders to deny such service.
- (C) In such instances when termination occurs, as in Section 3.2.2(A) above, the Company shall be indemnified, defended and held harmless by the end user against any claim, loss or damage arising from the Company's actions in terminating such service.

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3. General Regulations

3.2 Use (cont'd)

3.2.2 Unlawful Use (cont'd)

(D) The Company will comply with any call trace requests that are requested and performed in accordance with County, State and Federal law, and are properly requested by either a validly issued court order, subpoena, or completed customer request form.

(E) Listening in on telephone conversations.

3.2.3 Limitations on Use

The Telephone Company reserves the right to limit the length of communication when necessary because of shortage of facilities caused by emergency or unusual network conditions.

3.2.4 Automatic Dialing and Announcement Devices (ADADs)

Before an ADAD, other than one that will be used to deliver a message in response to an emergency, may be connected to the telephone network, the potential end user must verify in writing to the Telephone Company that the ADAD(s) will have the capacity to comply and that the end user will comply with the following:

(A) The potential end user must notify the Company, in writing, and the Telephone Company must grant permission, in writing, of the intended use of the ADAD(s). The notice shall list the calendar days and clock hours during which the ADAD(s) will be used and shall estimate the message attempts per hour and the average length of the completed messages.

(B) The ADAD end user will notify the Company, in writing, within 30 days of any change in the ADAD operation that results in either an increase or decrease in the number of message attempts per hour and/or the average length of the completed calls.

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3.2 Use (cont'd)

3.2.4 Automatic Dialing and Announcement Devices (ADADs) (cont'd)

- (C) The use of ADAD(s) that do not automatically disengage the called party's line when the called party hangs up its receiver are prohibited, except for their use in security and alarm systems or other systems in which the called party has previously agreed to the ADAD's call and has consented to its line being engaged in this manner.
- (D) ADAD(s) are prohibited from making unsolicited calls before 8:00 a.m. or after 9:00 p.m.
- (E) ADAD(s) are prohibited from calling public safety numbers such as police, fire and emergency services. ADAD(s) are prohibited from calling unlisted and unpublished numbers. ADAD(s) are prohibited from calling more than one number held by a given called party.
- (F) The provision for service and the use of any ADAD(s) shall be in strict conformance to Part 64 of the FCC's Rules and Regulations.

3.2.5 Business Service

An end user being provided Local Exchange Access Service in the Company's service area, where the Customer's use of the telecommunications services is primarily of a business, professional, institutional or other occupational nature or where the service or any part of the service is provided at a business location. Under these circumstances, the service provided is classified as business service. Business service will apply to institutions such as churches, schools, hospitals, health care centers, non-profit groups and governmental bodies.

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3. General Regulations

3.3 Obligations of the End User or Customer

3.3.1 Application for Service

As a condition of requesting local service, an end user will be required to apply for service, which application for service can be accomplished by telephone, online via the Company's website, or by coming to the local business office.

3.3.2 Damages

The end user shall reimburse the Telephone Company for damages to its facilities utilized to provide services under this Price Schedule caused by the negligence or willful act of the end user, their employees or agent, resulting from the end user's, employee's or agent's improper use of the Company's facilities, or due to malfunction of any facilities or equipment provided by other than the Company. Such damages will be the actual cost of the materials and the actual hours required for repair of the damage multiplied by the applicable labor rate.

Nothing in the foregoing provision shall be interpreted to hold one end user liable for another end user's actions. The Company will, upon reimbursement for damages, cooperate with the end user in prosecuting a claim against the person causing such damage and the end user shall be surrogated to the right of recovery by the Company for the damages to the extent of such payment.

3.3.3 Ownership of Facilities

Facilities placed and utilized by the Telephone Company to provide service under the provisions of this Price Schedule shall remain the property of the Company. Such facilities shall be returned to the Company by the end user, whenever requested, within a reasonable period following the request in as good condition as reasonable wear will permit.

3.3.4 Equipment Space and Power

The end user shall furnish or arrange to have furnished to the Telephone Company, at no charge, equipment space and electrical power required by the Company to provide services under this Price Schedule at the points of termination of such services. The selection of AC or DC power shall be mutually agreed to by the end

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3. General Regulations

3.3 Obligations of the End User or Customer (cont'd)

3.3.4 Equipment Space and Power

user and the Company. The end user shall also make necessary arrangements in order that the Company will have access to such spaces at reasonable times for installing, testing, repairing or removing Company facilities.

3.3.5 Availability for Testing

The services provided under this Price Schedule shall be available to the Telephone Company at times mutually agreed upon in order to permit the Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. No credit will be allowed for any interruptions involved during such tests and adjustments.

3.3.6 Claims and Demands for Damages

- (A) The end user shall defend, indemnify, protect and save harmless the Telephone Company, its employees, or agents from and against all patent infringement claims made by third persons arising out of the combining with, or use in connection with, the services provided under this Price Schedule, any circuit, apparatus, system or method provided by the end user.
- (B) The end user shall defend, indemnify and hold harmless the Telephone Company, its employees or agents from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance or removal of the end user's circuits, facilities or equipment connected to the Company's facilities. Services provided under this price schedule include, without limitation, Workers' Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the end user's circuits, facilities or equipment, and

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3.3 Obligations of the End User or Customer (cont'd)

3.3.6 Claims and Demands for Damages (cont'd)

proceedings to recover taxes, fines or penalties for failure of the end user to obtain or maintain in effect any necessary certificates, permits, licenses or other authority to acquire or operate the services provided under this price schedule; provided, however, the foregoing indemnification shall not apply to suits, claims and demands to recover damages for damage to property, death or personal injury unless such suits, claims or demands are based on the tortuous conduct of the end user, or agents.

- (C) The end user shall defend, indemnify and hold harmless the Telephone Company, its employees or agents from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by the end user or third parties arising out of any act or omission of the end user in the course of using services provided under this Price Schedule.

3.3.7 Subdivisions

- (A) Where property is divided in accordance with W.S. 18-5-302, for the purpose of selling either residential or business lots, such property owner or developer shall be required to do the following before the Telephone Company will provide telephone service in the subdivision:
- (1) Provide the Company with a complete plot plan of present and anticipated future divisions of the development area.
 - (2) Reimburse the Telephone Company for the cost of the engineering services required to design the proposed telephone plant in the development area.

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3. General Regulations

3.3 Obligations of the End User or Customer (cont'd)

3.3.7 Subdivisions (cont'd)

(3) Without regard to the rates set forth in the Contributions in Aid to Construction Section of this Price Schedule, provide for the proportionate in-place cost of all feeder plant from the central office to the subdivision (unless available capacity exists on current Telephone Company facilities to provide the service) and distribution facilities as may be required to properly and adequately serve the development area based on design criteria as established by the Company in accordance with the Company engineering plan and Company specifications by:

(a) Having the Company install the plant and pay the Company the estimated construction cost in advance of any construction; after signing the Real Estate Subdivision Agreement for Underground Telephone Distribution System.

(b) Maintain responsibility for installing the in-place system including all feeder plant and distribution facilities in accordance with the Company's design and specifications. Any changes or modifications required by the Company will be the sole responsibility of the developer or builder.

(4) If the developer or builder installs its own telephone feeder and distribution facilities for the subdivision, such facilities must meet the specifications of the Company, and the facilities must be turned over to the Company, with clear title, before service will be provided to the residents of the subdivision by the Company.

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3. General Regulations

3.3 Obligations of the End User or Customer (cont'd)

3.3.7 Subdivisions (cont'd)

- (C) Line extensions into real estate subdivisions will be made by the Company provided ninety percent (90%) of the estimated total cost of such extension is advanced to the Company by the subdivider. Upon completion of construction of the feeder and distribution plant facilities, and the transfer of ownership of such construction to the Telephone Company, the Telephone Company will refund to the developer in accordance with the provisions of the Land Development Agreement for Underground Telephone Distribution System entered into between the parties. Change of ownership for a lot which previously subscribed to telephone service would not constitute a new end user. No refunds will be made on any telephone service not maintained for twelve (12) consecutive months. Customers that have subscribed to vacation service, number suspend, or seasonal referral do not qualify for inclusion in the refund. The Telephone Company will not refund to the developer amounts in excess of the total construction costs which the developer paid for the installation of the facilities, including the initial engineering costs. At the end of the five (5) year period, the balance not refunded shall be considered Contributions in Aid to Construction.

- (D) Should the developer or builder not provide the common line telephone facilities as outlined above, the persons purchasing the property from the developer or builder will be required to provide their own common line telephone facilities (feeder and distribution) in accordance with the Contribution in Aid to Construction section of this Price Schedule, including all pedestals, cable (buried), pedestal mounting posts and carrier facilities (used to make more efficient use of the feeder cable already in existence if applicable).

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3.3 Obligations of the End User or Customer (cont'd)

3.3.8 Mobile Home Parks

The provisions set forth above in Section 3.3.7 apply to a developer who prepares a tract of land for the purpose of parking mobile homes. In addition to signing a Trailer Park Agreement for Underground Distribution, the mobile home developer is required to provide a trailer stake (a T shaped stake) at the back side, between every two (2) mobile home parking lots for the purpose of attaching the protector on the trailer stake outside of the mobile home. In no case will telephone service be provided when the protector is attached to the mobile home.

3.3.9 Temporary Service

When construction is required for temporary service, for a period of less than three (3) years, and there is no immediate prospect within six (6) months of the service disconnection, to reuse the plant provided, the end user is required to pay the cost of such construction and removal of facilities.

3.4 Payment Arrangements and Credit Allowances

3.4.1 Payment of Rates, Charges and Deposits

(A) The Telephone Company will, in order to safeguard its interests, require an end user which has a proven history of disconnect for non-pay to the Company, or does not have established credit, to make a deposit prior to, or at any time after the provision of service to the end user. Such deposit will be held by the Company as a guarantee of the payment of rates and charges. Such end user will receive a Receipt of Deposit. No such deposit may be required of an end user who can provide a letter of credit from a previous telephone company, or who is a successor of this company and has established good credit and has no history of disconnect for non-pay.

Such deposit will be the actual or estimated rates and charges for the services ordered (both local and toll) for a two (2) month period as set forth below in Section 11.1. A deposit on account in no way relieves the end user from

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LOCAL ACCESS SERVICE

3. General Regulations

3.4 Payment Arrangements and Credit Allowances (cont'd)

3.4.1 Payment of Rates, Charges and Deposits (cont'd)

complying with the Company's regulations as to the prompt payment of bills. At such time as the provision of service to the end user is terminated, any credit balance remaining will be refunded, after a period of three (3) months in which no activity has passed.

Such deposit will be refunded or credited to the account when the end user has established credit or, in any event, after the end user has established twelve (12) months of active service and has a prompt payment record (no disconnect for non-pay) at any time prior to the termination of the provision of the service to the end user. In case of a cash deposit, for the period the deposit is held by the Company, the end user will receive interest at a rate set forth annually by the Commission. The interest rate will be applied as simple interest from the date the end user deposit is received by the Company to and including the date such deposit is credited to the end user's account or the date the deposit is refunded by the Company. Should a deposit be credited to the end user's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the end user's account.

- (B) The Telephone Company shall make every reasonable effort to bill, on a current basis, all charges incurred by the end user and credit all credits due to the end user under this Price Schedule attributable to services established or discontinued during the preceding billing period.

The Company shall bill, in arrears, all usage sensitive charges (i.e., message toll) to its end users, and the associated taxes and charges.

The Company shall bill, in advance, charges for all services billed on a monthly basis to be provided during the ensuing billing period. The bill day (i.e., the billing date of a bill for an end user for Local Exchange Access Service under this Price Schedule), the period of service each bill covers and the payment date will be as follows:

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3. General Regulations

3.4 Payment Arrangements and Credit Allowances (cont'd)

3.4.1 Payment of Rates, Charges and Deposits (cont'd)

- (1) The Company will establish a bill day each month for the end user account. The bill will cover non-usage sensitive service charges, per month charges for the ensuing billing period for which the bill is rendered, any known unbilled non-usage sensitive charges for prior periods and unbilled usage charges (toll) for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods if applicable, and any known unbilled adjustments will be applied to this bill. These charges may include any governmental taxes or fees such as, but not limited to, federal, state, city and county taxes, E911, Wyoming TRS, Wyoming USF.
- (2) All bills for service as set forth above in Section 3.4.1(B)(1) provided to the end user by the Company are due 20 days after the bill day (payment date), except as provided herein, and are payable in immediately available funds. A 1.5% late fee will be assessed to all unpaid accounts.
- (3) If such payment date would cause payment to be due on a Saturday, Sunday or any legal holiday observed in the state (New Year's Day, Martin Luther King Day, President's Day, Memorial Day, Independence Day, Labor Day, Veteran's Day, Thanksgiving Day or Christmas Day), payment for such bills will be due from the end user as follows:

If such payment date falls on a Saturday, Sunday or a Holiday which is observed on a Monday, the payment date shall be the first non-Holiday day following such Saturday, Sunday or Holiday. If such payment date falls on a Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the next non-Holiday day following such Holiday.

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3. General Regulations

3.4 Payment Arrangements and Credit Allowances (cont'd)

3.4.1 Payment of Rates, Charges and Deposits (cont'd)

(4) In the event the end user makes payment on account with a check and the bank on which the check is drawn returns the check for reasons of "Non Sufficient Funds" (NSF), account closed or any other reason, a charge of twenty dollars (\$20.00) will be assessed. The Company will process the returned check one more time. If the check is returned again the end user will be required to pay cash for that check.

(C) The Telephone Company provides Electronic Payment Withdrawal for its customers. Payment of the current billing is automatically withdrawn from the customer's bank account on or before the 10th of each month.

(D) Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this Price Schedule will be prorated to the number of days or major fraction of days based on a 30 day month. The Telephone Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of any bill.

(E) When a rate as set forth in this Price Schedule is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

3.4.2 Minimum Period

The minimum period for which services are provided and for which rates and charges are applicable is one (1) month except where specifically noted elsewhere in this Price Schedule.

When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:

LOCAL ACCESS SERVICE

3. General Regulations

3.4 Payment Arrangements and Credit Allowances (cont'd)

3.4.2 Minimum Period (cont'd)

- (A) When a service with a one (1) month minimum period is discontinued prior to the expiration of the minimum period, a one (1) month charge will apply at the rate level in effect at the time service is discontinued.
- (B) When a service with a minimum period greater than one (1) month is discontinued prior to the expiration of the minimum period, the applicable charge will be the lesser of the Company's total non-recoverable costs, less the net salvage value for the discontinued service, or the total monthly charges at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.

3.4.3 Cancellation of an Order for Service

Provisions for the cancellation of an order for service are set forth below in Section 4.2.3(C).

3.4.4 Credit Allowance for Service Interruptions

(A) General

A service is interrupted when it becomes unusable to the end user because of failure of a facility component used to furnish service under this Price Schedule or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the end user as set forth below in Section 6.2(G). An interruption period starts when inoperative service is reported to the Company, and ends when the service is operative.

For purposes of administering the following regulations a major fraction shall mean more than half of the incremental credit period using the unit of time in which the service interruption is measured.

LOCAL ACCESS SERVICE

3. General Regulations

3.4 Payment Arrangements and Credit Allowances (cont'd)

3.4.4 Credit Allowance for Service Interruptions (cont'd)

(B) When a Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the end user, shall be as follows:

The Company will credit a customer's account by the amount equal to the monthly rate for one month of basic exchange service (Local Exchange Access Service) if the customer reports an out-of-service condition which has deteriorated service to the extent that the customer cannot make local calls or cannot receive local calls or cannot use the service for voice grade communications because of cross talk, static, or other transmission problems, and service is not restored (1) within 16 hours after the report of the outage in the customer notifies the Company that the service outage creates an emergency for the customer; or (2) within 24 hours after the report of the outage if no emergency exists, except that outages reported between noon on Saturday, and 6:00 p.m. on the following Sunday must be restored within 48 hours or by 6:00 p.m. on the following Monday, whichever is sooner.

(C) When a Credit Allowance Does Not Apply

(1) The credit will not apply to "out-of-service" conditions resulting from the willful neglect, misuse or abuse by the customer.

(2) The credit will not apply to "out-of-service" conditions where the outage is in the customer's inside wire or customer's premise equipment, or customer owned drop.

(3) This credit will not apply to "out-of-service" conditions resulting from natural disasters, or circumstances beyond control and knowledge of the Company.

LOCAL ACCESS SERVICE

3. General Regulations

3.4 Payment Arrangements and Credit Allowances (cont'd)

3.4.4 Credit Allowance for Service Interruptions (cont'd)

(4) This credit also will not apply to "out-of-service" conditions where service has been temporarily or permanently discontinued for nonpayment of bills.

(5) Interruptions of service during any period in which the Company is not afforded access to the premise where the service is terminated.

(6) Interruptions of service when the end user has released that service to the Telephone company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the end user prior to the release of that service. Thereafter, a credit allowance as set forth above in Section 3.4.4(B) applies.

(7) Periods when the end user elects to not release the service for testing and or repair and continues to use it on an impaired basis.

(8) An interruption or a group of interruptions resulting from a common cause, for amounts less than one dollar.

(D) Use of an Alternative Service Provided by the Telephone Company
Should the end user elect to use an alternative service provided by the Company during the period that a service is interrupted, the end user must pay the rates and charges for the alternative service used.

(E) Temporary Surrender of a Service
In certain instances, the end user may be requested by the Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the end user consents, a credit allowance will be granted. The credit allowance will be 1/30 of the monthly rate for each period of 24 hours or fraction thereof that the service

LOCAL ACCESS SERVICE

3. General Regulations

3.4 Payment Arrangements and Credit Allowances (cont'd)

3.4.5 Re-establishment of Service Following Fire, Flood or Other Occurrence

is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one (1) monthly billing period.

(A) Non-recurring Charges Do Not Apply

Access Order, Line Connection and Installation Charges do not apply for the re-establishment of service following a fire, flood or other occurrence attributed to an Act of God provided that:

- (1) The service is of the same type as was provided prior to the fire, flood or other occurrence.
- (2) The service is for the same end user.
- (3) The service is at the same general location on the same premises.
- (4) The re-establishment of service begins within 60 days after Telephone Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period).

(B) Non-recurring Charges Apply

Access Order, Line Connection and Installation Charges apply for establishing service at a different location, on the same premises, or at a different premises pending re-establishment of service at the original location at the rate set forth in below in Section 11.2.

3.4.6 Title or Ownership Rights

The payment of rates and charges by Customers for the services offered under the provisions of this Price Schedule does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Telephone Company in the provision of such services.

LOCAL ACCESS SERVICE

4. Access Ordering and Installation Service

4.1 General Description

This section sets forth the regulations and order related charges for the ordering and installation of Local Exchange Access Service from this Price Schedule. These charges are in addition to other applicable recurring charges as set forth in other sections of this Price Schedule.

A Local Exchange Access Order (Service Order) is an order to provide an end user with Local Exchange Access Service or changes to existing Local Exchange Access Service.

4.1.1 Ordering Conditions

The end user may order any number of Basic Local Exchange Access Services to the end user's premises on a single access order.

Each additional access line requires a separate Access Order (Service Order).

The end user shall provide all information necessary for the Telephone Company to provide and bill for the requested access services. The minimum information the end user must provide is as follows:

- End user name and premise address.
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, service installation and service billing.
- Sufficient information to ascertain credit worthiness and perform a credit check.

4.1.2 Provision of Other Services

Other services may be ordered in conjunction with and on the same order for Local Exchange Access Service. All rates and charges will apply in addition to the rates and charges for the Access Service with which they are associated.

LOCAL ACCESS SERVICE

4. Access Ordering and Installation Service (cont'd)

4.2 Access Ordering Service

4.2.1 Access Order Charge

An Access Order (Service Order) is used by the Telephone Company to allow the end user to initially order or make changes to Local Exchange Access Service and is applicable for the ordering of or change to services in the following situations:

(A) Initial Access Order Charge

(1) Orders for initial connection of Local Exchange Access Service which includes any or all of the service offerings under this Price Schedule.

(B) Subsequent Order Charge

(1) Orders for additional Local Exchange Access Services after initial service is installed;

(2) Orders to move or rearrange existing facilities on the end user's premises;

(3) Orders for number change or change of name or address in an established directory listing, when such change is not required for continuation of satisfactory service or for correction of the Company's records.

(4) Orders for reconnection or restoration of service when the disconnection was due to the end user's noncompliance with this Price Schedule.

In each of these instances an Access Service Order or End User Service Order Charge will be assessed at the rate set forth below in Section 11.2:

(C) Access Service Order Charges do not apply in the following situations:

(1) Disconnection or suspension of service.

(2) Orders for any work or changes initiated by the Company.

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LOCAL ACCESS SERVICE

4. Access Ordering and Installation Service (cont'd)

4.2 Access Ordering Service (cont'd)

4.2.1 Access Order Charge (cont'd)

(3) Orders for the normal maintenance and repair of the Company's facilities.

(4) Orders for change or correction in name or billing address when there is no change in responsibility and no connection, disconnection, move or change in service.

(5) Orders for necessary work or changes for the continuation of satisfactory service to the end user.

4.2.2 Access Order Service Date Provision

Local Exchange Access Services will be installed during standard Telephone Company business days. If the end user requests that installation be done outside of scheduled work hours, and the Company agrees to this request, the end user will be subject to the applicable Additional Labor Charges as set forth below in Section 11.5(B)(2).

4.2.3 Access Order Change - Modifications

The end user may request a modification of the Access Order prior to the service date. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal business hours. If the modifications cannot be made with the normal work force, during normal business hours, the Company will notify the end user.

If the end user still desires the Access Order modification, the Company will schedule a new service date. Any increase in the number of Access Services will be treated as a new Access Order (for the increased amount only).

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4. Access Ordering and Installation Service (cont'd)

4.2 Access Ordering Service (cont'd)

4.2.3 Access Order Change - Modifications (cont'd)

(A) Change Charge - Service Date Change

Access order service dates may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. If the end user requested service date is more than 30 calendar days after the original service date, the order will be canceled by the Telephone Company and reissued. If the Company determines it can accommodate the end user's request without delaying service dates for orders of other end users, a new service date may be established. An order change charge as set forth below in Section 11.2(A)(2) will apply to all service date changes of 30 days or less.

(B) Change Charge - Partial Cancellation

Any decrease in the number of ordered Access Services will be treated as a partial cancellation and the order change charges as set forth below in Section 11.2(A)(2) will apply.

(C) Cancellation Charge

(1) An end user may cancel an Access Order for the installation of service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the end user that the order is to be canceled. The verbal notice must be followed by a written confirmation within ten (10) days.

If an end user is unable to accept Local Exchange Access Service within 30 calendar days after the original service date, the end user has the choice of the following options:

The Access Order shall be canceled and charges as set forth in (2) following apply; or Billing for the service will commence.

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- 4. Access Ordering and Installation Service (cont'd)
- 4.2 Access Ordering Service (cont'd)
- 4.2.3 Access Order Change - Modifications (cont'd)

(2) When an end user cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows:

(a) Installation of Local Exchange Access Service is considered to have started when the Telephone Company incurs any cost in connection therewith or in preparation thereof which would not otherwise have been incurred.

(b) Where the end user cancels an Access Order prior to the start of installation of access facilities, no charges shall apply.

(c) Where installation of access facilities has been started prior to the cancellation, the charges shall be the greater of 1) the costs incurred in such installation (including the non-recoverable cost of equipment and material ordered, provided or used, plus the non-recoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs), less the estimated net salvage as determined by the Company; or 2) the charge for the minimum period for the Local Exchange Access Service involved.

(d) When an end user cancels an order for the discontinuance of service, no charges apply for the cancellation.

(e) If the Company misses a service day by more than 30 days due to circumstances over which it has direct control (excluding, i.e., acts of God, governmental requirements, work stoppages and civil commotions), the end user may cancel the Access Order without incurring any additional charges.

(f) When placing an Access Order, an end user may request a service date that is prior to the applicable service date. An end user may also

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4. Access Ordering and Installation Service (cont'd)

4.2 Access Ordering Service (cont'd)

4.2.3 Change Charge – Service Date Change (cont'd)

request an earlier service date on a pending Access Order. If the Telephone Company determines that the service can be provided on the requested date and that additional labor cost or extraordinary costs are required to meet the requested service date, the end user will be notified and provided with an estimate of actual cost, not to exceed ten percent (10%) above the estimated charges. Such additional charges will be determined and billed to the customer as follows:

To calculate the additional labor charges, the Company will, upon authorization from the end user to incur the additional labor charges, account for the additional labor hours used to meet the request of the end user and will bill the end user at the applicable Additional Labor charges as set forth below in Section 11.5(B)(2) following.

When the request for expediting occurs subsequent to the issuance of the Access Order, a Change Charge - Service Date Change as set forth above in 4.2.3(A) also applies.

4.3 Premise Visit Service

4.3.1 Installation/Connection

(A) Premise Visit Service is applicable for work on Telephone Company distribution facilities on the end user's premises in the following situations, and shall include up to the first hour of travel time and labor. After one hour has expired, additional hours will be billed on a per half hour basis according to the Company's current rate:

(1) Installation of an outside circuit, drop wire and/or protector due to an end user's initial request for installation of Local Exchange Access Service where such outside circuit, drop wire and/or protector has not been previously installed for the service requested.

LOCAL ACCESS SERVICE

4. Access Ordering and Installation Service (cont'd)

4.3 Premise Visit Service (cont'd)

4.3.1 Installation/Connection (cont'd)

(2) Rearrangement or move of an outside circuit, drop wire and/or protector due to an end user's initial request for such service.

(3) Rearrangement or disconnection and later reconnection of an outside circuit, drop wire and/or protector initiated by the action of the customer, i.e., building maintenance or construction, cutting of trees or limbs by the customer, etc.

In each of these instances the Premise Visit Charge applies as set forth above in Section 11.2(A)(3), in addition to the appropriate Access Order Charge.

(B) Premise Visit Service does not apply in the following situations:

(1) Disconnection or suspension of service.

(2) Rearrangement or move of the outside circuit, drop wire or associated protector required for the continuation of satisfactory service.

(3) Rearrangement or move of the outside circuit, drop wire or associated protector initiated by the Company.

4.3.2 Line Connection Charge

(A) Line Connection Service is applicable for work in the Telephone Company central office in the following situations:

(1) Initial connection of the end user access line to the central office when Local Exchange Switched Access Service is ordered by the end user.

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4. Access Ordering and Installation Service (cont'd)

4.3 Premise Visit Service (cont'd)

4.3.2 Line Connection Charge (cont'd)

(2) A change in the telephone number made at the request of the end user.

(3) A reconnection or restoration of Local Exchange Switched Access Service when the disconnection was due to the end user's noncompliance with this Price Schedule.

In each of these instances the Line Connection Charge applies as set forth below in Section 11.2(A)(4), in addition to the applicable Access Order Charge.

(B) Line Connection Service does not apply in the following situations:

(1) Disconnection or suspension of service.

(2) Transfer of service when there is no change in number or lapse in service.

(3) Rearrangement of line connections initiated by the Company.

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LOCAL ACCESS SERVICE

5. Promotional Offerings

The Telephone Company may, during certain promotional periods, waive or discount the service and equipment charge and/or monthly rates of new and existing services or products for a designated period of time to a customer who wishes to participate.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period.

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LOCAL ACCESS SERVICE

6. Local Exchange Access Service

6.1 General Description

Local Exchange Access Service (Switching and Access Line) provides for an access line and the ability to switch or complete a call made by one end user within the Telephone Company Exchange to another end user within the Telephone Company Exchange. Local Exchange Access Service also provides for the listing of the end user's name and telephone number in the local telephone directory. This also includes providing the end user with one (1) local telephone directory each.

6.2 Undertaking of the Telephone Company

- (A) The Company will provide Local Exchange Access Service to end users residing within the exchange boundaries of the Company Exchange (Exhibit 13.1).
- (B) Use of Local Exchange Access Service will be provided to residential and business end users only.
- (C) An end user that is provided with Local Exchange Access Service will be provided with a telephone number which numerical values are of the Company's choosing.
- (D) An end user that is provided with a telephone number will also be provided with a one line entry in the annual telephone directory listing the end user's name and telephone number. The end user's street address may be published at the option of the Company.
- (E) An end user that is provided Local Exchange Access Service may at the end user's request be provided a Premise Extension or Off Premise Extension.
- (F) Intercept arrangements as requested will be provided to the end users of Local Exchange Access Service with each relocation or discontinuation of

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6. Local Exchange Access Service

6.2 Undertaking of the Telephone Company (cont'd)

service. Such intercept arrangements are provided, where available, without charge for the first 30 days.

- (G) The Company will administer its network to insure the provision of acceptable service levels to all end users of the Company's service as defined in Part 64 of the FCC Rules. Generally, service levels are considered acceptable only when end users are able to establish connections with little or no delay encountered within the Company's network.

The Company maintains the right to apply protective controls which selectively cancels the completion of traffic carried over its network, including that associated with the end user's Local Exchange Access Service. Generally, such protective measures would only be taken as a result of occurrences such as failure or overload of Company facilities, natural disasters, mass calling or national security demands. In the event that the protective controls applied by the Company result in the complete loss of service by the end user, the end user will be granted a Credit Allowance for Service Interruption as set forth above in Section 3.4.4.

- (H) Local "measured service" is available to residential end users. Measured service is a reduced rate, limited communications service which provides access to 911, 0+ and 0- calling and a specified number of local and EAS calling minutes (no area code required). If the end user exceeds the allowable minutes, there will be a per minute charge of \$0.03 for each additional local minute. When an end user places a long distance call (using an area code) those minutes do not count against the allowable minutes.

6.3 Limitations

- (A) The Company will assist the subscriber in finding an acceptable number, however, the determination of the numerical value of the telephone number provided to the end user is the sole responsibility of the Telephone Company, and the telephone number itself is the sole property of the Telephone Company.

LOCAL ACCESS SERVICE

6. Local Exchange Access Service

6.2 Limitations (cont'd)

- (B) Local Exchange Access Service will not be provided to end users residing outside of the Telephone Company's Local Exchange Area.
- (C) Local Exchange Access Service will not be provided for use as dedicated facilities.

6.4 Obligations of the End User

The obligations of the end user are as set forth above in Section 3.3. In addition, the following obligations apply:

- (A) The end user shall, upon application for Local Exchange Access Service provided the desired name for the directory listing and street address (optional) if different than that on the service order application.
- (B) An end user discontinuing or relocating Local Exchange Access Service and requesting an intercept message, where available, for the discontinued telephone number, shall notify the Telephone Company at the time the end user requests the discontinuance or relocation.
- (C) An end user ordering an unlisted or unpublished directory listing shall notify the Telephone Company of such order at the time of application for Local Exchange Access Service.

6.5 Payment Arrangements and Credit Allowances

The payment arrangements and credit allowances as set forth above in Section 3.4 apply.

6.6 Rate Regulations

The charge for Local Exchange Access Service is as set forth below in Section 11.3.

LOCAL ACCESS SERVICE

7. Lifeline

7.1 General

Applicable to qualifying low-income subscribers to single party residential service of the Company.

7.2 Rates

Lifeline assistance is a federally funded program providing a reduction or credit for qualifying low-income consumers toward the local service charges. The monthly reduction to the base residential service rates is determined by the FCC, as periodically adjusted. A portion of the Federal lifeline reduction shall be used to waive the consumer's Federal End-User Common Line Charge or Subscriber Line Charge.

In no case will the discount exceed the rate charged for the service subscribed to by each individual.

The following services are included:

- a. Single party, voice grade access to the Public Switched Network
- b. Access to emergency services
- c. Access to operator services
- d. Access to interexchange services, unless toll blocking is chosen
- e. Toll Blocking

7.3 Eligibility Requirements

- (A) An applicant must meet certain eligibility criteria as specified by the FCC in order to qualify for Lifeline assistance.
- (B) The customer must be recertified annually.
- (B) Qualifying applicants of households in a multi-family residence may be eligible for lifeline assistance.

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LOCAL ACCESS SERVICE

7. Lifeline

7.4 Regulations

- (A) The Lifeline Program credit will begin with the next billing cycle of the Company following the date the Company receives a valid application from the customer or when new service is established for a qualifying customer.
- (C) The regular service connection charge, move and change charge, and regulations applicable to the service offerings specified in the Company's Price Schedule will apply. The service connection charge, and the move and change charge to change to or from this program due to eligibility status will be waived.
- (D) The Lifeline credit will be subject to the following restrictions:
 - (1) Lifeline credit will only be provided to the applicant's principal residence.
 - (2) Lifeline credit will not be furnished on a Foreign Exchange (FEX) basis.
 - (3) Lifeline service shall not be disconnected for non-payment of toll charges.
 - (4) If the consumer chooses "toll blocking", the Company will not charge a service deposit. No toll blocking charges will be assessed to Lifeline subscribers.
 - (5) The Company will offer Lifeline assistance only during such periods as reimbursement of the discount is available to the Company from Federal revenue sources.

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LOCAL ACCESS SERVICE

8. Annual Directory

Annual directories are furnished by the Telephone Company to end users as an aid to the use of the telephone service. The Company will furnish to its end users one (1) directory per access line. The Company reserves the right to charge end users for additional directories covering their primary directory area and for directories covering other than their primary directory area.

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LOCAL ACCESS SERVICE

9. Construction Charges

Construction charges for line extension consist of additions to plant beyond existing leads, and do not include additions to plant where total costs exceed \$1,600.00. Construction charges for line extensions are applied to subscriber applicants with abnormally long extension requirements to prevent unreasonable burdening the general body of existing subscribers. All line extensions will be owned by the Company.

9.1 General Description

- (A) Construction charges for line extensions as set forth in this section apply in connection with all types of service when established by means of an extension to the Telephone Company's plant consisting of buried or overhead construction, including extensions by means of poles, or other methods, if determined feasible by the Company, to be owned by the Company, or jointly with others and by means of contacts or contact space on poles of others. The Company shall determine the type of construction to be used.
- (B) The word "cost" when used in this section, means the "installed plant cost" consisting of labor, materials, equipment hire, rental or use of Company owned equipment, and/or contract services such as road pushes, road crossings, dry road boring, backhoe use or trenching, engineering and any other overhead expense associated with the construction. The "cost" will include any fee or charge exacted by any municipality, county, state or federal government or private party for street crossings, right-of-ways, use of roads, land or facilities.

9.2 Undertaking of the Telephone Company - Single Applicants

- (A) The locations for construction of line extensions are determined by the Company and the distances (including drop wire) are measured along the route so selected.

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9. Construction Charges

9.2 Undertaking of the Telephone Company - Single Applicants (cont'd)

- (B) Construction to serve two (2) or more customers, whether on public right-of-way or private easements, may be used for serving subscribers in general.
- (C) The total extension to plant (along public roads or on private property) to be furnished without charge shall not exceed \$1,600.00 per application. Where the total extension exceeds \$1,600.00, the applicant will reimburse the Company the total amount exceeding \$1,600.00 prior to construction.
- (D) Line extension charges assessed to applicants will be based on the Rules as set forth herein and approved by the Commission. In case of disagreement or dispute regarding the application of these rules, or in circumstances where the application of these rules appear impractical or unjust to either party, the utility, applicant, or applicants may refer the matter to the Commission for ruling.
- (E) When construction is required to serve a new applicant, a survey is made of all prospective subscribers who might be served from the new construction or an extension thereof, and who might benefit by being included in the project. Construction allowances are made only for those prospective subscribers making a written application for service.
- (F) All applicants are grouped in a single project when there is not more than one-half (1/2) mile of construction between successive applicants. Separate projects are established whenever the construction between any two (2) successive applicants exceeds one-half (1/2) mile. Two or more projects are combined, however, whenever this results in lower charges (or no increase in charges) for all of the applicants involved.
- (G) The Company will provide the applicant, at any premise, only a single line extension and drop wire allowance regardless of the number of services ordered at that premises.

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LOCAL ACCESS SERVICE

9. Construction Charges

9.3 Undertaking of the Telephone Company - Group Applicants

- (A) Applicants ordering service at more than one premise are treated as separate applicants at each premise for purposes of this schedule; however, a single applicant may only receive construction allowance for one of those premise.
- (B) For the purpose of determining project charges, the collective construction allowance for the group is subtracted from the overall Line Extension costs required for service. The total project cost is then divided equally among all applicants.

Exceptions:

- (1) No applicant is required to pay a higher charge than he would if the project were established for him alone. Any difference between this charge and the average charge for the group is absorbed by the Company.
- (2) Charges for extensions to plant on private property, including drop wire, are assumed by applicants on whose property such extensions are made and these charges are not included in the overall charges for the project. Likewise, the free construction allowance on private property is not included in the collective allowance for the project.
- (C) When a new applicant can be served from a completed project, within three (3) years from the date service was initially established for such project, the charges for the entire project are recomputed to include the new applicant. The new applicant pays a prorated amount of the line extension charge based on the number of months (a fraction of a month is counted as a full month) remaining in the original three (3) year term. The time is computed from the date service is established for the new applicant.

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9. Construction Charges

9.3 Undertaking of the Telephone Company - Group Applicants (cont'd)

- (D) Where additional construction is required for an applicant to be served for a project less than three (3) years old, the cost of the project is computed as above if such recomputation does not increase the charges to those customers served from the existing project. Otherwise, a new project will be established.
- (E) When a project is recomputed as described above, existing subscribers will be refunded a prorated amount of the difference between the original charges and the recomputed charges, based on the remainder of the three (3) year term. Recomputation of the charges, due to the addition of new applicants, is made on the assumption that there have been no disconnects.

9.4 Undertaking of the Telephone Company - Subsequent Applicants

- (A) When construction on private property is subsequently treated as being on public roads, or where a private road is dedicated to the public use, within three (3) years of completion of the original project, the line extension charges shall be recomputed and refunds made to the initial applicants where applicable.
- (B) When one (1) or more subscribers on a project disconnect within the three (3) year term, no refund is made of the line extension charge to the disconnected subscribers. Charges to remaining subscribers are not affected by disconnects.
- (C) When a subscriber disconnects service or moves off the project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original subscriber and the new applicant.

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9. Construction Charges

9.4 Undertaking of the Telephone Company - Subsequent Applicants (cont'd)

- (D) Where a subscriber is disconnected for any reason, and subsequently re-applies for service from the same premise or another premise on the same project, the subscriber will not be required to pay any additional line extension charges in addition to his/her total original obligation.

9.5 Limitations - Real Estate Subdivision

- (A) Line extensions into real estate subdivisions will be made by the company provided ninety percent (90%) of the estimated total cost of such extension is advanced to the Company by the subdivider. A prorated amount of the funds so advanced will be refunded to the subdivider when fifty percent (50%) of the estimated total telephone services are connected within the subdivision during a period of five (5) years from the date of agreement. The subdivider shall notify the Company, in writing, when the fifty percent (50%) hook-up has been attained. Final evaluation will be made by the Company.
- (B) Line extensions and/or additions to provide service to an applicant engaged in temporary or speculative business will be made on the condition that applicant pays to the Company the total cost of the construction and removal of the line necessary in furnishing the service, less the salvage value of the material used.
- (C) If a subscriber maintains for thirty-six (36) consecutive months, a service installation which was originally established on a temporary or speculative basis, and if his/her business or operation, at the end of that time, has proven its permanency to the satisfaction of the Company, there will be refunded to the subscriber an amount equal to the difference between the payment made and the normal line extension charge which would have been applicable at the time the subscriber's service was installed.

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9. Construction Charges

9.5 Limitations – Real Estate Subdivision (cont'd)

(D) In no event shall service installation be classed as temporary or speculative for more than five (5) years. Refund provisions apply at the end of not more than five (5) years.

(E) Arrangements may be made, other than provided for above in this section, in the following cases, subject to prior authorization of the Commission:

(1) Where the applicant requests a particular type of construction or a specific route for extensions to meet the applicant's special requirements and where the construction or route so requested differs from the normal standards of the Company and is not required by law.

(2) Line extensions involving underground crossing of railroads, highway or power lines, submarine cable, or along river crossings.

(3) Where construction is required to provide service on a seasonal basis, or to meet other unusual conditions.

(4) Any other line extension and/or additions involving unusual or disproportionately large construction expenditures as compared to the usual line extension.

9.6 Obligations of the End User

(A) When a charge is applicable for construction on either a public road or private property, the end user may undertake, where in the opinion of the Telephone Company it is practical for him/her to do so, such trenching in whole or in part, in lieu of the partial construction charges which apply. In all cases of construction, the end user may provide the trenching which is subject to the approval of the Company. An appropriate hourly engineering charge applies for the Company's supervision of the

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9. Construction Charges

9.6 Obligations of the End User (cont'd)

project. In all cases, the demarcation point shall be the building or premise receiving service.

- (B) The estimated cost of the line extensions are payable in advance. In the event of overcharge, refunds to the applicants will reflect the difference between the estimated cost and the actual cost of the line extension. In the event of undercharge, the Company shall bill the applicant for an amount not to exceed ten percent (10%) the estimated extension costs. Any adjustments between the estimated costs advanced by the applicant and the reasonable actual cost shall be made within ninety (90) days after completion of the extension.

9.7 Payment Arrangements and Credit Allowances

Payment arrangements for Construction Charges are in full at the estimated price prior to the start of construction.

9.8 Rate Regulations

- (A) Extensions and additions to plant necessary to provide telephone service within \$1,600.00 along existing exchange telephone circuits of this utility, are provided at no charge.
- (B) Costs in excess of \$1,600.00 will be paid by the applicant.
- (C) Any end user whose actual cost of construction goes over the estimate by the allowable 10%, will be billed the overage within 90 days.

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10. Engineering and Labor Services

In this section, normally scheduled working hours are an employee's scheduled work period on any given business day, which totals eight (8) hours.

10.1 Engineering Services

10.1.1 Normal Engineering Services

Normal Engineering Services are provided when:

- (A) An end user orders service which requires the end user to pay Contributions in Aid to Construction and the Telephone Company is required to design the facilities for the end user.
- (B) A developer submits the required plot plan of present and future divisions of the subdivision and the Telephone Company designs the proposed layout of the telephone plant in the development area.
- (B) An end user constructs his/her own facilities and Telephone Company personnel inspect the installed facilities to determine if they meet the specifications of the Company prior to the provision of telephone service.

10.1.2 Additional Engineering Services

Additional Engineering Services are provided when:

- (A) The end user or developer requests additional technical information after the Telephone Company has already provided the proposed layout of the telephone plant and provided the specification requirements.
- (B) Engineering time is spent by the Telephone Company to engineer an end user's or developer's request for a construction project that is customized (other than usual).

10.1.3 Charges for Normal and Additional Engineering Services

The charges for Normal and Additional Engineering are as set forth below in Section 11.5(A).

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10. Engineering and Labor Services

10.2 Normal and Additional Labor

10.2.1 Normal Labor Services

Normal Labor Services are provided when:

- (A) Labor is utilized to repair damages to Telephone Company facilities during normal business day hours and the damage was caused either accidentally or intentionally by an end user, contractor or any other person.
- (B) Labor is utilized to construct telephone facilities for a developer in a subdivision or mobile home park during normal business day hours.

10.2.2 Additional Labor Services

Additional labor is that labor requested by the end user on a given service and agreed to by the Telephone Company. The Company will notify the end user that additional labor charges apply before any additional labor is undertaken. Additional labor charges apply when:

- (A) Installation of service is provided by the Company outside of the normally scheduled working hours.
- (B) Repair work is performed to repair damaged facilities caused either accidentally or intentionally, and either the end user or the Company determines that repair must be made outside of the normally scheduled working hours.

10.2.3 Normal and Additional Labor Charges

The charges for Normal and Additional Labor are as set forth below in Section 11.4(B).

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LOCAL ACCESS SERVICE

11. Rates and Charges

The rates and charges for the services offered in this Price Schedule are shown in this section. Reference is made for each rate element to the appropriate price schedule paragraph that the service is described.

11.1	<u>General Regulations</u>	<u>Rates</u>	<u>Source</u>
	(A) <u>Payment Related Charges</u>		
	(1) Deposit (if Required) per end user	Two (2) months Local & Est. Toll Charges	3.4.1(A)
	(2) Returned Check (NSF) Charge	\$20.00	3.4.1(B)
11.2	<u>Access Ordering and Installation Services</u>		
	(A) <u>Access Order Charge</u>		
	(1) Initial Access Order Charge Per Order	\$20.00	4.2.1(A)
	(2) Subsequent Access Order Charge Per Order	\$12.00	4.2.1(B)
	(3) Premise Visit Charge Per Premise Visit*	**	4.3.1
	(4) Line Connection Charge Per Connection	\$20.00	4.3.2

*Up to one hour of travel time and labor, for greater than one hour see Section 4.1(A) above.

**Company's current hourly rate.

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11.	<u>Rates and Charges</u>	<u>Rates</u>	<u>Source</u>
11.3	<u>Local Exchange Access Service*</u>		
	(A) Basic Service	\$26.45	6.6
	Extended Area Service (EAS)**	\$ 4.11	
	(B) Lifeline Service		
	Basic Service	\$26.45	
	Less: Federal Support**	<u>- 2.75</u>	7.2(1)
	Lifeline Basic Service Total	\$23.70	
	(C) Residential Safety Line Service		6.2(H)
	Per Month ¹ (plus applicable taxes)	\$18.00	
	Minute Rate***	\$.03	
11.4	<u>Engineering and Labor Services</u>		
	(A) Engineering Services		
	(1) Normal Engineering Services-At Current Rate		10.1.3
	(2) Additional Engineering Services-At Current Rate		10.1.3
	(3) Drop Staking Fee – Refundable Upon Service – two times the current Engineering Services rate per hour.		
	(4) Main Cable Staking Fee – Nonrefundable – three times the current Engineering Services rate per hour.		
	(B) Labor Services - Maintenance Visit		
	(1) Normal Labor Services -At Current Rate		10.2.3
	(2) Additional Labor Services -At Current Rate		10.2.3
11.5	<u>Digital Transport Service</u>		
	Each DTS circuit	Monthly recurring \$130.00	12.3

*Applicable Access Order, Line Connection and Installation Charges Apply.
 **Determined periodically by FCC, in addition to waived \$6.50 subscriber line charge.
 ***Per Minute Rate for usage exceeding 240 minutes per month.

¹ Less (inclusive of) the Wyoming Universal Service Fund Assessment in effect during the billing period, pursuant to W.S. § 37-15-501. See, <http://psc.state.wy.us/pscdocs/WUSF/wusf.html>.

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12. Digital Transport Service

12.1 General

Digital Transport Service (DTS) is a digital connection from the Company's wire center to the customer's premises. The service involves a high capacity DS-1 interface through which the customer performs the channelization function. DTS includes a DS-1 facility, common equipment and local switching. The customer supplies the customer premise equipment (CPE) necessary to derive up to 24 voice-grade channels or utilize the full available bandwidth.

12.2 Terms and Conditions

- (A) DTS is provided subject to the availability of Company facilities.
- (B) Each DTS facility enables the customer to configure up to a maximum of 24 channels. The CPE necessary to channelize the service is the sole responsibility of the customer.
- (C) The customer is responsible for utilizing CPE that is compatible with Company equipment.
- (D) In conformance with NECA's FCC Tariff No. 5, DTS may be assessed five (5) Multi-line Business End User Common Line charges, regardless of the number of activated channels, depending upon system configuration.
- (E) The customer is required to provide muxing/demuxing at the customer premise, if necessary.
- (F) The customer is responsible for channel assignments on the DS-1 facility.
- (G) The customer is responsible for placement, installation, operation, maintenance, repair and replacement of the inside wire not owned by the Company and the CPE that the customer uses in connection with the service. Customer premise wiring must be compatible with the Company's provision of the service.

12.3 Rate Regulations

The charge for DTS is as set forth above in Section 11.5.

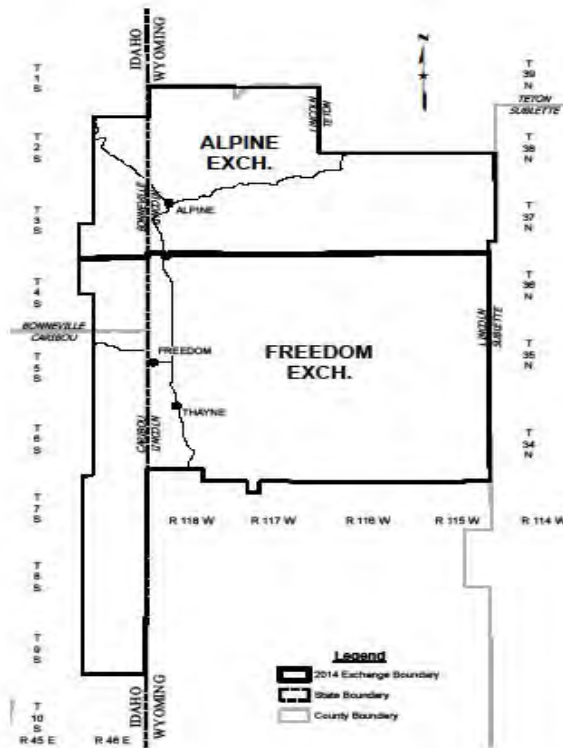
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- 13. Exhibits
 - 13.1 Exchange Area Map



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