

Dear Silver Star Customer,

Silver Star will be upgrading its email system the evening of 01.19.2021 to enhance the reliability of the service. If you access your Silver Star email through an email application such as Outlook, you will not see any changes. If you login through Silver Star's website through the webmail page, you will notice a different layout and increased functionality. We look forward to providing you with exceptional email services.

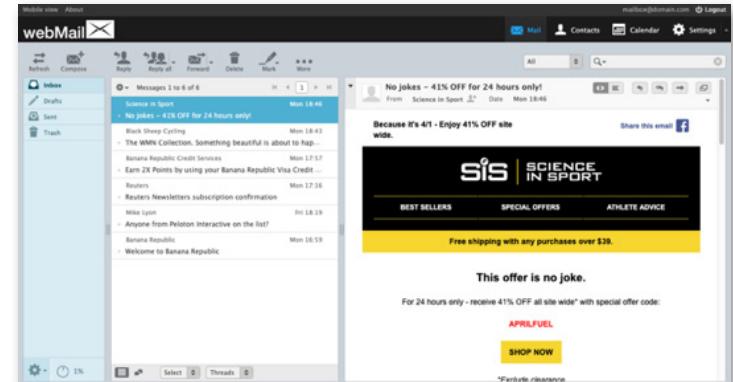
**WEBMAIL ACCESS** – allows you to retrieve your email wherever you have internet access.

Go to [webmail.SilverStar.com](http://webmail.SilverStar.com)

You will need to login with your email address (example: [johndoe@SilverStar.com](mailto:johndoe@SilverStar.com)) and password.



Our webmail platform is built upon latest HTML5 standards and has full support for multiple platforms, including all mobile devices.

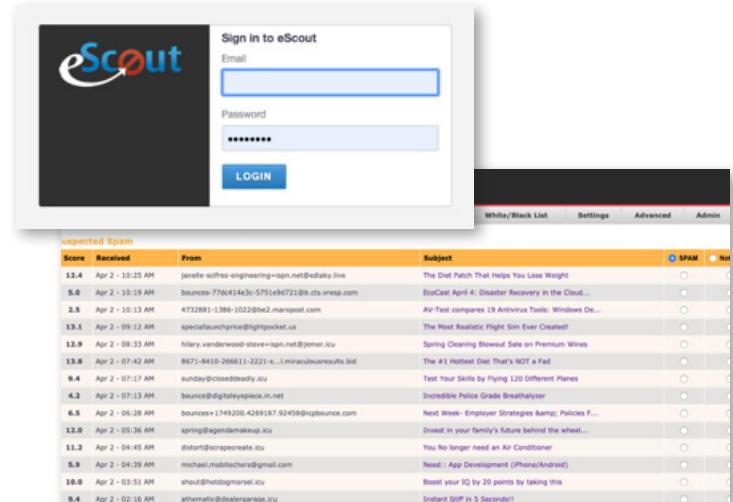


This upgrade includes eScout spam and virus filtering integrated into your webmail. eScout enables you to view and manage suspected spam, suspicious attachments, and viruses sent via email.

## ESCOOT SPAM AND VIRUS FILTERING

Go to [e-scout.SilverStar.com](http://e-scout.SilverStar.com)

You will need to login with your username, email address and password.

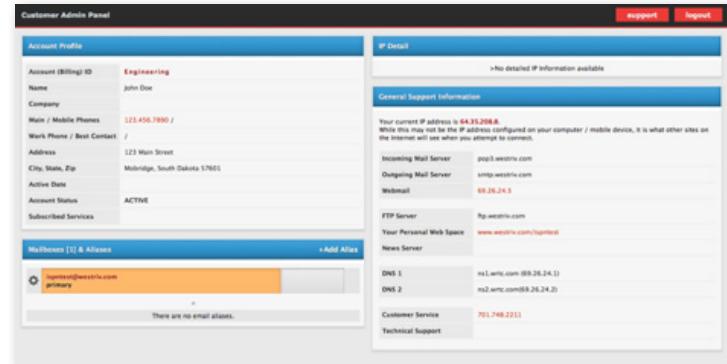


Suspected Spam			
Score	Received	From	Subject
12.4	Apr 2 - 10:25 AM	janelle.schles-engineering+sign.net@edkay.live	The Diet Patch That Helps You Lose Weight
5.0	Apr 2 - 10:19 AM	bounce+7764143c57519e972189.cts.vresp.com	EcoCast April 4: Disaster Recovery in the Cloud...
2.8	Apr 2 - 10:13 AM	4732881-1386-1032@0e2.manipost.com	Alt-Test compares 19 Antivirus Tools: Windows De...
13.1	Apr 2 - 09:12 AM	specialtauraphrice@highrocket.us	The Most Realistic Flight Sim Ever Created!
12.9	Apr 2 - 08:33 AM	hilary.vanderwood-steve+sign.net@yener.ica	Spring Cleaning Blowout Sale on Premium Wines
13.3	Apr 2 - 07:42 AM	8671-8410-266411-2221-i...@marvelousresults.biz	The #1 Hottest Diet That's NOT a Fad
9.4	Apr 2 - 07:17 AM	sunday@closedeasy.itu	Test Your Skills by Flying 120 Different Planes
4.2	Apr 2 - 07:13 AM	bounces@digibytepixels.in.net	Incredible Police Grade Breathalyzer
6.5	Apr 2 - 06:28 AM	bounces+1749200-4269187-92458@zpbounce.com	Next Week - Employer Strategies &amp; Policies F...
12.0	Apr 2 - 05:36 AM	spring@agentmakeup.ku	Invest in your family's future behind the wheel...
11.2	Apr 2 - 04:45 AM	distort@scrapercreate.ku	You No longer need an Air Conditioner
5.9	Apr 2 - 04:39 AM	michael.mobitschers@gmail.com	Need - App Development (iPhone/Android)
10.0	Apr 2 - 03:51 AM	shout@hotdogmorsel.ku	Boost your IQ by 20 points by taking this
9.4	Apr 2 - 02:16 AM	athematic@dealerparage.ku	Instant Staff in 5 Seconds!!

**CUSTOMER PANEL** – allows you to customize your email account by changing your password as well as adding additional email accounts to your primary email account.

Go to [custpanel.SilverStar.com](http://custpanel.SilverStar.com)

You will need to login with your full email address and your password.



**HELPDESK SUPPORT** – customer support you can rely on. A representative is available to assist you with any internet service issues. Contact Silver Star Customer Service at **877.883.2411** or via chat at [SilverStar.com](http://SilverStar.com)

Thank you,

The Silver Star Team